

PROVISIONAL ANSWER KEY

NAME OF THE POST

Manager Grade-1, Class II, Advt No. 108/2016-17(ABX)

Preliminary Test on 16-04-2017

Subject Que : 101 - 300

Publish Date : 18-04-2017

Last Date to send suggestion(s) :25-04-2017

Note: Candidate must ensure the compliance to send all suggestion in the given format with reference to this paper with provisional answer key only.

101. A reduced espagnole is known as :
- (A) Demi-Glace (B) Au-jus
(C) Buerre Manie (D) Mirepoix
102. Which of the following sauces does not require heating for preparation:
- (A) Bechamel (B) Veloute
(C) Mayonnaise (D) Hollandaise
103. Which of the following is not a basic sauce :
- (A) Tomato Sauce (B) Tobasco Sauce
(C) Hollandaise (D) Bechamel
104. Barbecue Sauce is a derivative of :
- (A) White Sauce (B) Espagnole
(C) Tomato Sauce (D) Mayonaise
105. The ideal dry storage temperature range is :
- (A) 25°C to 35°C (B) 0°C to 8°C
(C) 5°C to 10°C (D) 15°C to 18°C
106. The correct culinary term for coarsely cut root vegetables is :
- (A) Mirepoix (B) Macedoine
(C) Paysanne (D) Julienne
107. A bundle of herbs and vegetables to impart flavour to stocks and sauces is referred to as :
- (A) Jardiniere (B) Marinade
(C) Bouquet garni (D) Paysanne
108. The approximate ratio of water to vegetable while blanching is :
- (A) 1 to 2 (B) 10 to 1
(C) 1 to 5 (D) 1 to 20
109. Which one of the following is a soup that served cold :
- (A) French Onion soup (B) Minestone
(C) Gumbo (D) Vichyssoise
110. The correct culinary term for melted butter is :
- (A) Buerre noisette (B) Beurre noir
(C) Beurre fondu (D) Beurre manie
111. Tying a bird into a need shape for roastin
- (A) Barding (B) Butterflying
(C) Larding (D) Trussing

112. A fricassee is classified as :
(A) Braise (B) Pot roast
(C) Stew (D) Roast
113. "Jus roti" is known as :
(A) Lamb stew (B) Beef stock
(C) Meat glaze (D) Roasting juices
114. What is the only oil listed that is derived from a fruit
(A) Corn oil (B) Peanut oil
(C) Olive oil (D) Canola oil
115. At what temperature range does a liaison thicken
(A) 30°C to 37°C (B) 50°C to 57°C
(C) 80°C to 88C (D) 90°C to 100°C
116. Real caviar is the salted roe of :
(A) Lump fish (B) Salmon
(C) Sturgeon (D) Hilsa
117. The correct method of cookery to be used when cooking spinach is :
(A) Braising (B) Deep frying
(C) Poaching (D) Blanching
118. Most proteins are effected by heat of cooking which result in :
(A) Gelatinization (B) Coagulation
(C) Hydration (D) Syneresis
119. Waffles are a part of :
(A) Continental breakfast (B) American breakfast
(C) Indian breakfast (D) English breakfast
120. A popular breakfast roll is :
(A) Croissant (B) Wafers
(C) Oat meal (D) Muesli
121. KOT stands for :
(A) Kitchen Order Ticket (B) Kitchen Order Taker
(C) Kitchen Open Time (D) Kitchen Order Time
122. Which of the following is used for placing advance breakfast orders :
(A) DND card (B) Room service door knob card
(C) Clean my room card (D) Menu card kept in room

123. The most popular style of service in banquets is :
- (A) Buffet Service (B) Silver Service
(C) Preplaced (D) Room service
124. What is primary reason for blanching foods ?
- (A) Cleans the food (B) Inactivate enzymes
(C) Prevents pest infestation (D) Prevents food from drying out
125. What is the main type of micro-organism responsible for food poisoning:
- (A) Bacteria (B) Mould
(C) Virus (D) Parasite
126. Which of the following can cause food to be contaminated because of chemical hazards from food handlers :
- (A) Hair (B) Dust
(C) Live insects (D) Perfume
127. Sanitising is :
- (A) Applying detergent to a clean surface
(B) Done before washing
(C) Reducing bacteria by application of heat or chemical
(D) Wiping all surfaces with a clean cloth
128. Pasteurization involves the :
- (A) Exposures of food to high temperature for short periods to destroy harmful micro organisms
(B) Exposure of food to heat to inactive that cause undesirable effects in foods during storage
(C) Fortification of foods with vitamins A and D
(D) Use of irradiation to destroy certain pathogens in foods
129. Ancient methods of food preservation includes :
- (A) Pasteurizing and sterilizing
(B) Canning, blanching and irradiating
(C) Freezing and boiling
(D) Drying, smoking and fermenting
130. The organisms used in the process of fermentation :
- (A) Metabolise all the oxygen in food
(B) Produce water in the food
(C) Utilise all the nutrients in the food
(D) Produce products such as acids, that inhibit the growth of other organisms

131. Bacteria that can grow in the absence of oxygen are called :
(A) Anaerobes (B) Molds
(C) Aerobes (D) Yeasts
132. A danger of using home-canned food if the processing has been inadequate is :
(A) Cancer (B) Botulism
(C) Excessive nutrient loss (D) Excessive tin in the juice
133. Salmonella bacteria are usually spread by :
(A) Raw materials, poultry and eggs (B) Pickled vegetables
(C) Home-canned vegetables (D) Raw vegetables
134. The food-borne illness organism often associated with small cuts and boils is :
(A) Listeria (B) Staphylococcus
(C) (C)botulinum (D) Salmonella
135. Food additives may be used to :
(A) Destroy nutrients (B) Disguise faulty products
(C) Deceive customers (D) Enhance appearance
136. Nitrite prevents the growth of :
(A) (C) botulinum (B) (C) perfringens
(C) S. aureus (D) Yeasts
137. Solanine is :
(A) Not known to be harmful to humans
(B) A naturally occurring toxin found in green potatoes
(C) A naturally occurring toxin found in shellfish
(D) A toxin that grows on corn and peanut products
138. Carbohydrates are composed of the chemical elements :
(A) Nitrogen, carbon and hydrogen
(B) Carbon, hydrogen and oxygen
(C) Carbon, hydrogen, oxygen and nitrogen
(D) Carbon, hydrogen, oxygen and nitrogen and phosphorous
139. The food with the highest content of carbohydrate amongst the following is :
(A) Potato (B) Jam
(C) Milk (D) Oranges
140. Select a complex carbohydrates or polysaccharide from the following :
(A) Maltose (B) Lactose
(C) Cellulose (D) Fructose

141. Lactose is a sugar found in:
(A) Malt (B) Fruit
(C) Sugar beet (D) Milk
142. The thickening and setting of jams is due to:
(A) Cellulose (B) Pectin
(C) Sucrose (D) Starch
143. The units which build up the protein molecules are called :
(A) Fatty acid (B) Glucose
(C) Amino acids (D) Propanetriol (glycerine)
144. Select an amino acid from the following :
(A) Octadecanoic (stearic) acid (B) Leucine
(C) Thiamine (D) Ascorbic acid
145. The protein component of wheat flour is called :
(A) Collagen (B) Albumin
(C) Gluten (D) Myosin
146. Lipids are composed of the following chemical compounds :
(A) Amino acids and water (B) Fatty acids and propanetriol
(C) Glucose (D) Hydrocarbons
147. Lipids are readily soluble in one of the following :
(A) Water (B) Milk
(C) Petrol (D) Vinegar
148. The substance used to harden the lipid oil in margarine and cooking fat manufacture is :
(A) Oxygen (B) Hydrogen
(C) Sodium hydroxide (D) Sulphuric acid
149. One of the following is unable to provide energy for use by the body :
(A) Proteins (B) Minerals
(C) Carbohydrates (D) Lipids
150. Which of the following is water soluble :
(A) Vitamin A (B) Vitamin C
(C) Vitamin D (D) Vitamin E
151. Vitamin K is known to be necessary for one of the following purposes :
(A) Formation of red blood pigment (B) Efficient clotting of blood
(C) Bone and teeth formation (D) Prevention of scurvy

152. Which of the following is the richest source of vitamins of the B group :
- (A) Oranges (B) Yeast
(C) Cabbage (D) Potato
153. The deficiency disease due to a lack of vitamin B1- thiamine in the diet is called
- (A) Scurvy (B) Pellagra
(C) Beri Beri (D) Kwashiorkar
154. Which of the following, added to enrich white flour, is for the purpose of forming red blood cells:
- (A) Calcium Carbonate (B) Thiamine
(C) Iron(II) Sulphate (D) Nicotinic acid
155. Which of the following is called a “ trace element” being needed in extremely small amounts for the healthy functioning of the body :
- (A) Sodium (B) Chloride
(C) Iodine (D) Iron
156. Most of the water contained in the body is found in the :
- (A) Blood Fluid (B) Intestine
(C) Bladder (D) Body Cells
157. A body disorder in which water is not removed from the body but accumulates causing swelling and puffiness is called :
- (A) Obesity or fatness (B) Dehydration
(C) Oedema or dropsy (D) Water intoxication
158. Water is a chemical compound formed of the chemical elements :
- (A) Carbon and hydrogen (B) Hydrogen and oxygen
(C) Carbon, hydrogen and oxygen (D) Hydrogen and sulphur
159. Calcium carbonate when added to flour acts as a :
- (A) Colouring agent (B) Preservative
(C) Flavour (D) Nutrient
160. One of the following is a natural food colouring material:
- (A) Tartrazine (B) Indigo-Carmine
(C) Carmoisine (D) Carotene
161. One of the following is added to bread flour in order to increase its biological value :
- (A) Ascorbic acid (B) Thiamine
(C) Iysine (D) Nicotininc acid

162. The cooking process used in grilling tomatoes is a process of cooking by :
- (A) Moist heat (B) Frying
(C) Sauteing (D) Dry Hea
163. Which one of the following cooking methods reaches the highest temperature :
- (A) Boiling (B) Stewing
(C) Roasting (D) Deep frying
164. A cooking method which involves heat transfer mainly by conduction is :
- (A) Spit Roasting (B) Steaming
(C) Stewing (D) Griddling
165. A cooking pan with a bottom made of one of the following metals will heat more rapidly than the others
- (A) Copper (B) Tinned Steel
(C) Aluminium (D) Enamelled Iron
166. What is the food cost % of the dish where the cost of the ingredients is Rs. 20/-, cost of the fuel is Rs.10/- & the price of the dish is Rs. 100/- :
- (A) 30% (B) 20%
(C) 80% (D) 70%
167. What is the (B)E.P. per day of a restaurant having Rs. 6000/- as fixed cost & 40% as variable cost :
- (A) 15000 (B) 10000
(C) 24000 (D) 36000
168. Which of the following types of hotels would likely appeal most to pleasure/leisure travellers :
- (A) Airport hotels (B) Resort hotels
(C) Residential hotels (D) Convention Hotels
169. Mr. X checks into room 219 for a one-night stay. Early the next morning, Mr. X leaves the hotel without paying the bill without any information. The guest is a :
- (A) Due out (B) Sleeper
(C) Skipper (D) Sleep out
170. The report that indicates which rooms are occupied & which guests are expected to check out the following day is called :
- (A) Registration record (B) Occupancy report
(C) Housekeeping status record (D) Room status discrepancy report
171. Split folios are most often requested by _____ travellers :
- (A) Pleasure/Leisure (B) Business
(C) International (D) Elderly

172. Which of the following results from a communication problem between housekeeping and front office :
- (A) Lock-out situations (B) Late checkouts
(C) On-change room (D) Room status discrepancies
173. Which of the following front office forms typically contains personal guest data, the length of stay & the method of bill settlement :
- (A) Room rack slip (B) Registration card
(C) Information rack slip (D) Credit card vouchers
174. Which was the first building that was especially erected as a hotel :
- (A) The Tremont house (B) City hotel
(C) Exchange Coffee House (D) The Palace
175. Which hotel is regarded as the first business hotel in modern era :
- (A) The Tremont house (B) The Palmer house
(C) City Hotel (D) Statler Hotel
176. European plan includes :
- (A) Room rent only (B) Room rent and lunch
(C) Only breakfast and dinner (D) Room rent and continental breakfast
177. Which plan is also known as demi-pension :
- (A) Continental Plan (B) American Plan
(C) Modified American Plan (D) Bermuda Plan
178. Effective communication should be :
- (A) Clear (B) Ambiguous
(C) Contradictor (D) All of the above
179. Occupancy percentage is the ratio of the number of rooms sold to :
- (A) Total number of saleable rooms (B) Total number of rooms
(C) Total number of occupied rooms (D) None of the above
180. Which of the following reports are generated by the night auditor :
- (A) High balance report (B) Occupancy percentage report
(C) Both (D) None
181. What does PMS stands for :
- (A) Proper management system (B) Property management system
(C) Property Managing Society (D) Positive motivation system
182. Rev-par stands for :
- (A) Revenue percentage (B) Renewal per guest
(C) Revenue per available room (D) Actual revenue of room

183. For 5-star classification a hotel must have minimum _____ letable rooms
(A) 10 (B) 25
(C) 50 (D) 100
184. For a 5-star classification what is the minimum size of the bathroom required in the guestroom
(A) 15 sq.ft. (B) 30 sq.ft.
(C) 45 sq. ft. (D) 60 sq.ft.
185. For a 4-star classification which of the following is not necessary
(A) Metal detectors (B) CCTV at strategic locations
(C) X-ray Machine (D) Under belly scanners to screen vehicles
186. Originally chamois leather was obtained from :
(A) Antelope (B) Sheep
(C) Camel (D) Reindeer
187. A portable container for storing and transporting cleaning supplies is known as :
(A) Buddy (B) Hand Caddy
(C) Sanibin (D) Janitorial
188. Turn-down service is a service provided by the housekeeping :
(A) After departure of the guest (B) In the evening
(C) Before arrival of the guest (D) None of the above
189. The status of the guest room not rentable because it is under maintenance is Coded as
(A) On change (B) Make-up
(C) COR (D) OOO
190. Cots for babies are known as :
(A) Bup (B) Crib
(C) Buff (D) Lint
191. Which of the following brushes is used for cleaning chimneys :
(A) Hearth Brush (B) Deck Scrubber
(C) Flue brush (D) Water brush
192. Box sweepers are also called as :
(A) Vacuum Cleaners (B) Floor mops
(C) Scrubbers (D) Carpet Sweeper
193. The other name for Piggyback Vacuum cleaner is :
(A) Backpack Vacuum (B) Up-right vacuum
(C) Pile-lifter vacuum (D) Mitts

194. Linen room is meant to keep which of the following items
(A) Detergents (B) Staff Uniforms
(C) Cleaning equipment (D) Food for housekeeping staff
195. Which one of the following is used for cleaning window panes :
(A) Steel wool (B) Methylated spirit
(C) Vaseline (D) Pumice
196. Standard size of a single mattress is :
(A) 3' x 6' (B) 3' x 6'3"
(C) 3'3" x 6' (D) 3'3" x 6'3"
197. "Dutch wife" is another name for the following guest amenity :
(A) Sewing Kit (B) Shaving Kit
(C) Ironing board (D) Grooming Kit
198. Chemically the tarnish of silver is:
(A) Silver chloride (B) Silver sulphide
(C) Silver phosphate (D) Silver nitrate
199. Burnishing machine is used for the polishing of :
(A) Copper articles (B) Stainless Steel items
(C) Silver articles (D) None of the above
200. In a hotel room "vanity unit" is generally located in the :
(A) Bathroom (B) Wardrobe
(C) Writing table (D) Dressing table
201. A bed that is used as a divan in the day time & converts into a bed in the night is known as :
(A) Queen bed (B) Studio Bed
(C) Hollywood bed (D) Murphy bed
202. A calendar is best suited for ironing a :
(A) Bedsheet (B) Shirt
(C) Trouser (D) Tie
203. Linen fabric is obtained from the following plant:
(A) Cotton (B) Flax
(C) Jute (D) Fennel
204. What does a care label on a fabric mean :
(A) Do not iron (B) Do not bleach
(C) Do not dry clean (D) Do not hand wash

205. Which of the following keys open even double locks:
- (A) Grandmaster key (B) Pass key
(C) Guestroom key (D) Emergency key
206. For 5-star classification, what should be the minimum thickness of mattress in the guestroom
- (A) 8 cm. (B) 10 cm.
(C) 15 cm. (D) 20 cm.
207. In a 3-star hotel how many bottles of branded bottle water of minimum 500 ml. must be provided per person per day on complimentary basis
- (A) 1 (B) 2
(C) 3 (D) 4
208. Creatures that appear as pests (and require control) occasionally or intermittently are known as
- (A) Continuous pest (B) Potential pests
(C) Threshold pests (D) Sporadic pest
209. Polivit method of silver cleaning uses the following
- (A) Aluminium (B) Stainless steel
(C) Copper (D) Toothpaste
210. Accounts is :
- (A) Science (B) Art
(C) Both (D) None of the above
211. From accounting point of view, owner/s is not considered distinct from the business he/ them owns. This is true in case of :
- (A) Only proprietorship firm
(B) Only partnership firm
(C) Company
(D) Proprietorship firm as well as partnership firm
212. The committee which inspects the hotels for star classification is:
- (A) FHRAI (B) HRACC
(C) HRA (D) IATO
213. Which one of the following was widely used in the Roman architectural style:
- (A) Basilica (B) Cella
(C) Vaults (D) Mosaic

214. In which one of the following construction plans, the room units are constructed separately & hoisted into the place with the help of the cranes
- (A) Modular (B) Slip forming
(C) Arch design (D) Cylinder-like
215. Underground parking is the following type of parking:
- (A) On-grade (B) Above-grade
(C) Below-grade (D) None of the above
216. Minimum width of parking space for standard automobile is:
- (A) 5 feet (B) 9 feet
(C) 15 feet (D) 17 feet
217. Protected ramps for parking area should not have slopes exceeding
- (A) 8 % gradient (B) 12.5 % gradient
(C) 16.5 % gradient (D) 20 % gradient
218. If total covered area of all floors of the building is 20000 sq. ft. and plot area of the building is 10000 sq. ft., the FAR will be:
- (A) 2 (B) 0.5
(C) 4 (D) 20
219. In which shape of the kitchen the sides of passages may be utilised while the central space acts as an aisle:
- (A) Rectangular (B) L-shaped
(C) Parallel (D) U-shape
220. Kitchens should be fitted with which traps on all drainage inlets to prevent backflow or blockage
- (A) Grease trap (B) S-trap
(C) P-trap (D) None of the above
221. Hoods, open to all four sides are known as
- (A) Wall hoods (B) Island hoods
(C) Corner hoods (D) None of the above
222. Standard height of work tables in kitchen is
- (A) 20 inches (B) 26 inches
(C) 34 inches (D) 40 inches
223. Store for storing alcoholic beverages is known as
- (A) Frozen store (B) Cellar
(C) Linen store (D) Dry store

224. Standard height of a restaurant table is
 (A) 20 inches (B) 25 inches
 (C) 30 inches (D) 35 inches
225. For 3-star classification the minimum size of the bedroom for double occupancy (excluding bathroom) is
 (A) 100 sq. ft. (B) 130 sq.ft.
 (C) 150 sq. ft. (D) 180 sq.ft.
226. In a classified hotel which one is not necessary in the room for the differently abled guests
 (A) Low height curtains (B) Low peep hole
 (C) Low height furniture (D) Low height cloth hangers
227. A star classified hotel must get the medical check-ups of the food production staff done at least
 (A) Once in 3 months (B) Once in 6 months
 (C) Once a year (D) Once in 2 years
228. For star classification, a Sewage Treatment Plant is not mandatory for hotels which have obtained completion certificate for construction before
 (A) 1.4.1990 (B) 1.4.2000
 (C) 1.4.2012 (D) 1.4.2015
229. "Reactive" maintenance is related to
 (A) Routine maintenance (B) Emergency maintenance
 (C) Corrective maintenance (D) Scheduled maintenance
230. Efficiency of a machine is calculated as
 (A) Input / Output (B) Output / Input
 (C) Input – Output (D) Output – Input
231. Generally, the complaints regarding the equipment in hotel guest rooms are informed to :
 (A) Kitchen (B) Accounts
 (C) House-keeping (D) Personnel Dept.
232. Which of the following types of fuses can be repaired
 (A) Kit-kat (B) Cartridge fuse
 (C) H.R.C fuse (D) None of the above
233. Which of the following lamps is not used for lighting purpose
 (A) Metal filament lamp (B) Sodium vapour lamp
 (C) Mercury vapour lamp (D) Carbon filament lamp

234. "Circular plate with holes", used to connect two long pipes of the same size is known as
(A) Union (B) Adaptor
(C) Flange (D) Tee
235. Ideal pH of potable water is
(A) 5 (B) 6
(C) 7 (D) 9
236. In which of the following components does the refrigerant absorb heat from the object to be cooled
(A) Evaporator (B) Compressor
(C) Condenser (D) Expansion valve
237. Water is given UV treatment to
(A) Remove odour (B) Kill germs
(C) Remove hardness (D) Improve taste
238. Foam type fire extinguishers cannot be used for the following type of fire
(A) Electrical fire (B) Fire from petrol
(C) Cloth fire (D) Fire from plastic
239. Which of the following is not a common type of fire extinguisher
(A) CO₂ based (B) Foam based
(C) Hydrogen based (D) Water based
240. Temporary hardness of water is caused by
(A) Sulphates of calcium & magnesium
(B) Chlorides of calcium & magnesium
(C) Phosphates of calcium & magnesium
(D) Bicarbonates of calcium & magnesium
241. Which of the following is not part of the basic framework for analysing Organisational Behaviour issues
(A) The process of management (B) Organisational context
(C) Gender and ethnic differences (D) Behaviour of people
242. The four main dimensions which influence behaviour in work organisations are
(A) Individual, organisation, group, gender
(B) Individual, group, organisation, environment
(C) Group, environment, organisation, gender
(D) Environment, group, individual, gender

243. Which of the following is not an influence on behaviour in work organisations
 (A) The individual (B) The environment
 (C) The group (D) The building
244. The psychological contract is
 (A) The match between individual and organisational expectations
 (B) The changing relationship between staff & manager
 (C) The basis for performance management
 (D) A set of moral and ethical code for employee behaviour
245. The “Peter Principle” states that, in a hierarchy every employee
 (A) Tends to rise to their natural level of competence
 (B) Tends to rise to their natural level of incompetence
 (C) Tends to challenge the views of their senior managers
 (D) Tends to seek promotion
246. Which of the following is a major feature of “Parkinson’s Law”
 (A) Work expands so as to fill the time available for its completion
 (B) Officials make work for each other
 (C) The contingency theory
 (D) A continual process of balancing
247. Total Quality Management focuses on
 (A) Employee (B) Customer
 (C) Both (A) and (B) (D) None of the above
248. The process mapping is a _____ diagram
 (A) Data flow (B) Work flow
 (C) Circular (D) Audit
249. Control chart is a
 (A) Process monitoring tool (B) Process control tool
 (C) Both (A) and (B) (D) None of the above
250. What does CMM stand for
 (A) Capability maturity model (B) Capability monitoring model
 (C) Capability measuring model (D) Capability matching model
251. Which is not a milk based dessert?
 (A) Lyangcha (B) Palathalikalalu
 (C) Minidana (D) Basundi

252. What is weeping of jelly called?
 (A) Emulsification (B) Suspensoid
 (C) Dispersion (D) Syneresis
253. Kwashiorkar is the most common and widespread nutritional disorder in developing countries. It is a form of malnutrition caused by not getting enough in your diet.
 (A) Minerals (B) Carbohydrates
 (C) Vitamins (D) Protein
254. The amount of nutrients a food contains in relationship to the number of calories it contains is :
 (A) Nutrient density (B) Caloric density
 (C) Proportionality (D) None of the above
255. In which star category is swimming pool necessary classification guideline?
 (A) 2 star (B) 3 star
 (C) 4 star (D) 5 star
256. Whish star category requires at least 01 differently-abled room?
 (A) 1, 2, 3, 4, 5 star (B) 3, 4, 5 star
 (C) 4,5 star (D) 5 star
257. What is the rest course in the French classical Menu?
 (A) Hors deuvres (B) Sorbet
 (C) Poisson (D) Beverages
258. What is silver service also known as?
 (A) English (B) American
 (C) Russian (D) French
259. What is the ideal size of a cover in a restaurant?
 (A) 12" x 24" (B) 18" x 24"
 (C) 20" x 24" (D) 24" x 24"
260. Who is maitre d'hotel?
 (A) Head waiter (B) Waiter
 (C) Apprentice (D) Manager
261. Which of the following is not a barbecue equipment?
 (A) Grills (B) Rotisserie
 (C) Tandoor (D) Crackers
262. What is the oldest form of hospitality establishments?
 (A) Motels (B) Budget hotels
 (C) Inns (D) Star hotels

263. What is EPNS?
(A) Electro plated nickel silver (B) Electro popular nickel silver
(C) Entry permit no Spumante (D) Enter pre natal syndrome
264. What is the store process receiving without showing the ordered quantity called?
(A) Cash and carry (B) Invoice
(C) Blind receiving (D) Delivery note
265. What is KOT in restaurant?
(A) Kitchen Order Ticket (B) Keep Out Tool
(C) Key Operational Temperature (D) Kitchen Out Time
266. A fixed number of menus rotating at a given fixed time period called?
(A) Table d'hote menu (B) Carte du jour
(C) Cyclic menu (D) A'la carte menu
267. What is the refrigerant widely used in domestic refrigerator?
(A) Ammonia (B) Sulphur di oxide
(C) Carbon di oxide (D) R-12
268. An extinguisher with an ABC rating is designed for use on which type of fire?
(A) Class A (B) Class B
(C) Class C (D) All of above
269. ISO 9000 relates to
(A) Customer satisfaction (B) Employee satisfaction
(C) Skill development (D) Environmental issues
270. What is a mixture of egg white and sugar beaten stiffy?
(A) Tempering (B) Ribbon stage
(C) Meringue (D) Liaison
271. Which one is a reducing sugar?
(A) Disaccharides (B) Polysaccharides
(C) Oligosaccharides (D) Monosaccharide
272. What is formed when acid reacts with alcohol?
(A) Ester (B) Thymol
(C) Diacetal (D) Citral
273. What are planning, organizing, directing and controlling together?
(A) Functions of management (B) Goals of management
(C) Results of management (D) All the above

274. Who is the first point of contact in a hotel?
(A) Doorman (B) Bell boy
(C) Front office clerk (D) Guest relation executive
275. What does FSSAI stands for?
(A) Food Safety and Standards Authority of India
(B) Food Safety Satisfy All India
(C) Food Safely Storage Authority of India
(D) Food Storage Standards Authority of India
276. The concierge is under which department?
(A) Security (B) Front office
(C) Accounting (D) Rooms division
277. Name the small oblong dish used to serve 'hors d'oeuvre a la Francaise'?
(A) Boat (B) Lyonnaise
(C) Raviers (D) Serviette
278. A duplex room is a room with which of the following?
(A) Pent house (B) Two storey rooms connected with stairs
(C) Room near swimming pool (D) Handicap room
279. What is the menu that can be individually ordered and priced?
(A) A'la carte (B) Table d'hote
(C) Counter service (D) None of the above
280. What does SOP stand for?
(A) Storage operating policy (B) Standard operating practices
(C) Special opening procedures (D) Standard operating procedures
281. What is the portion size per customer for desserts?
(A) 60-80 gms (B) 80-100 gms
(C) 100-120 gms (D) 120-150 gms
282. A tool by which the room availability position can be known against the requested period of a particular month.
(A) Daily reservation chart (B) Density Control Chart
(C) Room reservation form (D) Room availability report
283. A floor lamp for indirect lighting having its source of light within a reflecting bowl that directs the light upward is called
(A) Torchiere (B) Soffit
(C) Cove (D) Pendant lamp

284. Which of the following extinguisher types will not have a guage?
(A) Halon extinguisher
(B) Carbon Dioxide
(C) Multipurpose dry chemical extinguisher
(D) All the extinguishers listed are provided with guage
285. Cash book prepared on imprest system is
(A) Two column cash book (B) Cash Book
(C) Petty cash book (D) Purchase book
286. Any written document in support of a business transaction is called a
(A) Voucher (B) Bill
(C) Carbon copy (D) Expense bill
287. In finance 'working capital' means the same thing as
(A) Total assets (B) Fixed assets
(C) Current assets (D) Current assets minus current liabilities
288. What is pounded wheat cooked with meat?
(A) Haleem (B) Brownie
(C) Lapsi (D) Appam
289. The calorogenic effect of food is also known as
(A) Steaming **(B) Sprouting**
(C) Thermo genesis (D) Malnutrition
290. Milk is an example of the following
(A) w/o emulsion (B) Semi permanent emulsion
(C) Permanent emulsion (D) o/w emulsion
291. Which of the following helps in haemoglobin synthesis?
(A) Chlorine **(B) Copper**
(C) Sulphur (D) Zinc
292. Which of the following is a Class I Preservative?
(A) Smoke **(B) Sulphurous acid and salts**
(C) Nitrates (D) Propionic acid and salts
293. What makes oil pourable at refrigeration temperatures?
(A) Degumming (B) Hydrogenation
(C) Winterization (D) Plasticity

294. What is an example of hollow calorie food?
(A) Milk (B) Vegetables
(C) Chocolates (D) Eggs
295. Which is not one of the 7c's of communication?
(A) Clarity (B) Correctness
(C) Character (D) Conciseness
296. What is another name for interpersonal communication?
(A) Mass (B) Face-to-face
(C) Dyadic (D) Virtual reality
297. What is the preservative technique using radiation?
(A) Dry sterilization (B) Wet sterilization
(C) Cold sterilization (D) Uperization
298. What is an entry made on both sides of a cash book?
(A) Cash entry (B) Contra entry
(C) Payment entry (D) Compound entry
299. What is the carbohydrate of plant origin made up of galactose?
(A) Pectin (B) Gums
(C) Lecithin (D) Mucilage
300. What are the criteria to grow organic crops?
(A) Grown on barren land (B) Free from synthetic pesticides
(C) Grown by bioengineering (D) None of the above